

MONTAGE® | LIFETIME LIMITED WARRANTY

WELDED ORNAMENTAL STEEL FENCE

Revised 08/2020

Ameristar's Montage® residential grade welded ornamental steel fence is manufactured from the highest quality materials by skilled craftsmen to meet the highest standards of workmanship in the industry. Galvanized steel framework is subjected to a multi-stage pretreatment/wash, followed by a duplex cathodic electro-coat system consisting of an epoxy primer, which significantly increases corrosion protection, and an acrylic liquid topcoat, which provides the protection necessary to withstand adverse weathering effects. The electro-coated surface on all Montage residential grade welded ornamental steel panels and posts are guaranteed under a limited lifetime warranty under normal and intended usage, against cracking, peeling, chipping, blistering and corrosion resulting in structural failure, without cause. Ameristar Montage residential grade welded ornamental fences are also guaranteed against defects in workmanship or materials. Normal and intended usage does not include physical damage, abrasion, or heavy salt spray exposure to the protective coating or loss of gloss. Warranty does not apply to any non-residential application. Lifetime limited warranty does not apply to Montage residential gates, all gates are warranted for a period of 1-year from the date of installation. Lifetime limited warranty does not apply to installations within 1 mile of salt-water coastline. Installations located less than 1 mile from coastline will be subject to a 5-year pro-rated manufacturer's warranty.

THE FOLLOWING ACTS AND/OR OMISSIONS WILL VOID THE SUBJECT WARRANTY:

- Damage to the product caused by the property owner by use of landscape, gardening equipment, chemicals that may cause damage, water sprinklers with high mineral content and/or greywater/reclaimed water;
- Damage caused by adhesion of chicken wire, chain link mesh, welded wire, or other similar substance to the product;
- Damage caused by allowing plant life of any sort to grow directly upon or in contact with any portion of the product or sap from trees;
- Any alteration to the product itself by the property owner including any on-site cutting or welding; and/or, failure to follow any and all instructions provided by Ameristar at the time of sale to the original purchaser even if these instructions are not forwarded to the ultimate claimant under this warranty.
- When cutting and/or drilling the Montage fence system components immediately seal the exposed surfaces by 1) Removing all metal shavings from the cut area, 2) Applying zinc-rich primer to thoroughly cover cut edge and drilled hole and, after letting dry, 3) Applying two (2) coats of custom finish spray paint matching fence color. Failure to seal exposed surfaces per steps 1-3 above will negate warranty.
- If contractor uses non-Ameristar parts/components, this will negate the warranty.

Should any Montage residential grade welded ornamental steel panel or post manufactured by Ameristar fail in accordance with any of the above conditions, Ameristar warrants to the homeowner (individual retaining the original proof of purchase) their redemption through replacement or settlement. The choice of redemption method is solely at the discretion of Ameristar.

Notice of failure under the conditions of this warranty shall be submitted via warranty claim form located at the following link (<https://bit.ly/MontageWarrantyClaim>). Form shall be submitted with all required information, original proof of purchase, description specifying the nature of defect and photographs of fence and site conditions. Should the fence be improperly installed, Ameristar shall not be responsible for guaranteed performance or appearance of the material. Neither does this guarantee apply when failure or damage is due to improper use or application, abuse or misuse, salt spray exposure, vandalism, or acts of God. Ameristar reserves the right to inspect the material to determine validity of the claim.

Upon acceptance of the claim by Ameristar or its authorized representative, redemption by replacement or settlement shall be made by Ameristar. Reimbursement for labor necessary to restore and/or replace components that have been found defective under the terms of this warranty is guaranteed to the homeowner (individual retaining the original proof of purchase) for a period of five (5) years from the original purchase date. Ameristar reserves the right to select the qualified company or individual to perform the labor to repair or replace the components that are deemed defective under the terms of this warranty.

The above constitutes the complete warranty by the manufacturer. No other agreement, written or implied, is valid. Ameristar does not authorize any other person or agent to make any other express warranties. Ameristar neither assumes nor authorizes any other person or agent to assume any other liability in connection with the Montage residential grade welded ornamental steel fence system.



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